



kanagan
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Central Okanagan Region

IS WHAT'S HERE.

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Our students, staff, alumni and the communities we serve have made this possible. In submitting last year's report about our successes, we communicated our hope that we would be able to offer a similar report of accomplishments, improvements

Accountability

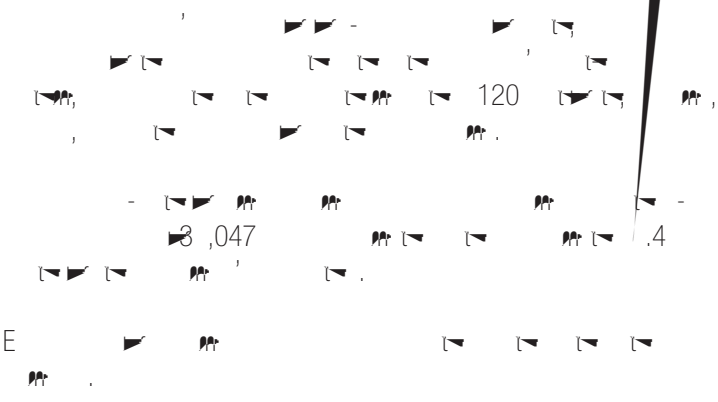
Dear Members of the Board and the President,

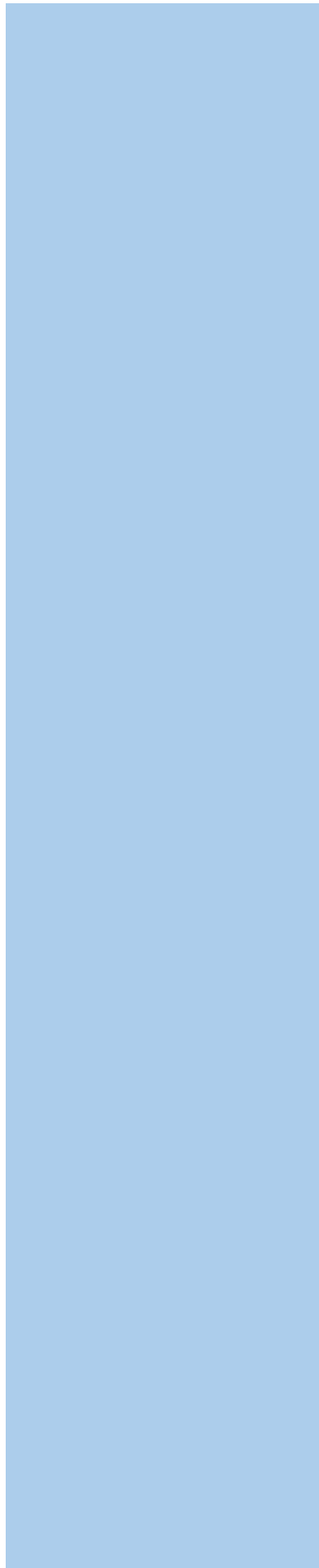
As we look back on the past year, we are proud of the progress we have made. Our revenue has increased by 10%, and our customer satisfaction has reached an all-time high. We have also successfully launched several new products and services that have been well-received by our customers.

Looking ahead, we are excited about the opportunities that lie ahead. We will continue to invest in research and development to bring you innovative solutions. We will also focus on improving our operational efficiency and reducing costs to ensure that we can provide the best value to our customers.

We are confident that with your support and our continued commitment to excellence, we will achieve our goals for the coming year. Thank you for your trust and partnership.

Sincerely,
 [Name]
 [Title]





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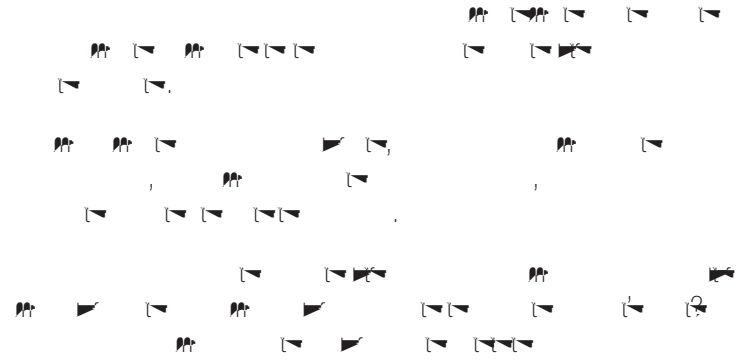


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Regional Economy, Labour Force, Skills Shortages & Changing Demographics



- housing starts in April 2009 in

Planning and Operational Context

- According to the BC Government's Major Projects Inventory, there are currently 107 major projects valued at \$10.7 billion in the pipeline, with 2020 investments of \$6 billion.

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College Achievements

A. FOUR REGIONS OF EQUAL VALUE:

- Meeting or exceeding overall enrolment targets (ALMD and ITA). Meeting or exceeding 2007-08 enrolment targets (ALMD and ITA) by 1,000 students.
- Increasing access to and choices in post-secondary education. Expanded the Practical Nursing program at each of its four campuses.

B. STUDENT SUCCESS

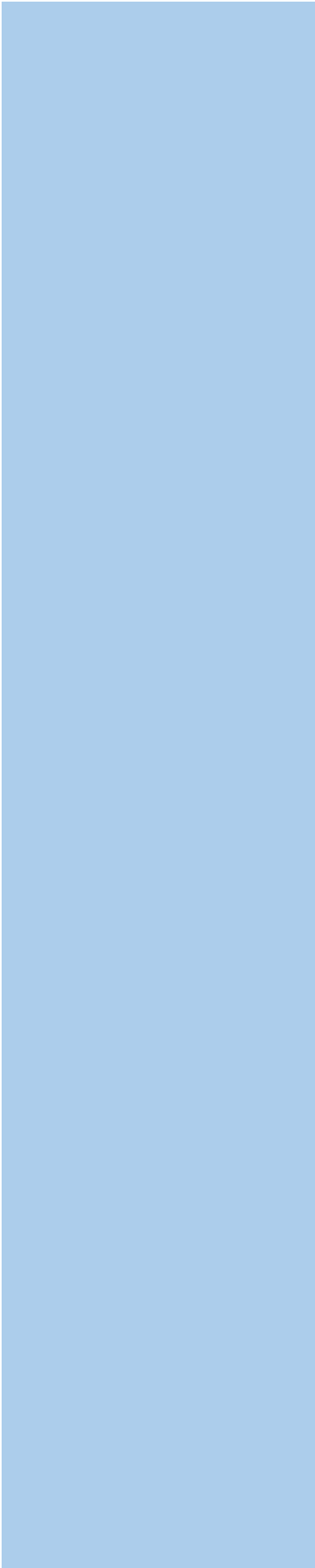
- Exceeding growth targets in the number of credentials awarded (an 11.2% increase from 2007-08 to 2008-09).
- Improvements in most measures of student satisfaction as measured by the Student Satisfaction Survey (SSS) from 5.5 in 2007-08 to 4.4 in 2008-09.
- Supported students in Business Administration, Trades, Engineering and Health Sciences programs.
- Established new partnership agreement to advance program with the Okanagan College Baseball Society.
- In concert with the Okanagan College Baseball Society, established a new partnership agreement with the Okanagan College Baseball Society.

C. ABORIGINAL COMMUNITIES

- A 71 per cent increase in the number of Aboriginal students over the past five years (from 513 in 2007-08 to 885 in 2011-12).

Okanagan College Goals & Objectives

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Contact Hour Activity Report